

# SAFETY MATTERS

Canada Post is committed to the safety of its employees, its customers and the motoring public



As part of our ongoing commitment to the safety of our employees, our customers and the motoring public, Canada Post is conducting comprehensive safety reviews of all rural mailboxes across the country. *That's 843,000* mailboxes. It's a big job, but it's certainly worth the safety of our employees who deliver the mail and the customers who pick it up.

## ▶ RURAL MAIL DELIVERY

Our rural mail carriers stop their vehicles at a mailbox, deposit the mail, and merge back into traffic. This sequence occurs often hundreds of times, every day, on each delivery route. While rural mailboxes have been fixtures on the Canadian landscape for decades, growing traffic on many of the roads has made mail delivery more hazardous. Also, like other employers in the country, Canada Post has raised the bar for workplace safety standards.

## ▶ ASSESSING RURAL MAILBOX SAFETY

We asked an independent panel of traffic-safety experts to develop a consistent process and a detailed set of criteria for assessing rural mailboxes. The safety assessment measures a number of factors such as the volume, type and speed of traffic, and how close passing cars get before their drivers see the mail-carrier vehicle stopped at the mailbox. This set of criteria will be applied to all rural mailboxes in Canada. We'll inform you before the assessments begin in your area.

## ▶ DELIVERY OPTIONS

If your mailbox meets the safety criteria, delivery will continue as usual. If it doesn't, a Canada Post representative will visit you to discuss what changes can be made to your mailbox to meet the safety criteria, or other delivery options. We're committed to maintaining rural mailbox delivery. We'll consider changing your delivery only as a last resort. If a change is required, we'll offer you a number of delivery options. These include a secure Community Mailbox conveniently located near you, where you can send and receive mail. You can also opt for a free postal box if this service is available in your area.

## ▶ SERVICE AND SAFETY

We're committed to delivering the highest standards of service possible to all Canadians. As an employer and corporate citizen, Canada Post, like all Canadian companies, has a responsibility to ensure the safety of its employees and its customers. Canada Post will keep residents and community leaders fully informed throughout the assessment process, and will continue to provide local mail delivery to all customers using appropriate means, without interruption.